

# Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

<u>C A No. 152420239</u> Complaint No. 335/2023

In the matter of:

Usha

.....Complainant

**VERSUS** 

BSES Yamuna Power Limited

.....Respondent

### Quorum:

- 1. Mr. Nishat A Alvi, Member (CRM)
- 2. Mr. P.K. Agrawal, Member (Legal)
- 3. Mr. S.R. Khan, Member (Technical)
- 4. Mr. H.S. Sohal, Member

#### Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant

2. Ms. Ritu Gupta & Ms. Shweta Chaudhary, On behalf of BYPL

#### ORDER

Date of Hearing: <u>05<sup>th</sup> October</u>, <u>2023</u> Date of Order: 10<sup>th</sup> October, <u>2023</u>

## Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

- 1. Present complaint has been filed by Ms. Usha, against BYPL-NNG.
- The brief facts of the case giving rise to this grievance are that complainant Ms. Usha, applied for name change vide request no. OONNG108230238, OONNG108230208 and OONNG108230223 at premises no. 1053/E, Gali No. 5, Lohiya Gali, Babarpur, Extension,

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1 of 3

## Complaint No. 335/2023

Delhi-110032, but respondent rejected his application for name change due to req. bill copy and old no apply and property paper both are mismatch old no not show in ownership proof...ownership proof required.

- 3. The OP in their reply briefly stated that the complainant is seeking name change with respect to three electricity connections installed at property bearing no. 1053/E, Gali No. 5, Lohiya Gali, Babarpur extension, Delhi-110032. The details of the existing electricity connections against which name change is sought are mentioned are
  - a) 151970930, Ranjana Rani, NX GF
  - b) 101496244, Kamal Kishore, DX, 1053E
  - c) 101521618, Aman Verma, DX, 1053E

On 12.09.2023, during the site visit it was found that the building structure consists of G+2 floors further having a shop on the ground floor. The electricity connection mentioned at serial no. 1 is a commercial connection registered for the GF, whereas the electricity connections mentioned at no b and c are domestic connections and are being used on first and second floor.

OP further added that applicant claims that the current address of the subject premises wherein the electricity connections are installed is 1053E, Khasra no. 104, Gali No. 5, whereas the address mentioned on the bill is that of 1053E, old no. 30/18C, gali no. 5. Accordingly, due to an apparent discrepancy in the addresses, the name change requests of the complainant were rejected.

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2 of 3

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## Complaint No. 335/2023

4. Counsel of the complainant in its rejoinder submitted that the connections are installed in the premises are on the basis of old sale deed pertaining to the year 1972 and the address was 30/18C, now Mr. Kamal Kishore purchased the said property through GPA in April 2023 and the connections installed in the premises are energized since 1980.

5. During the hearing on dated 05.10.2023, counsel of the complainant was directed to submit an affidavit confirming that the old address and new address are same. OP is also directed to consider the affidavit filed by the complainant and effect the name change as applied by the complainant.

The case is disposed off as above.

No order as to the cost.

Both the parties should be informed accordingly. File be consigned to Record Room.

(H.S. SOHAL) MEMBER (NISHAT A. ALVI) MEMBER (CRM) (S.R. KHAN) MEMBER (TECH.)

(P.K. AGRAWAL) MEMBER (LEGAL)

3 of 3

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